

Farmer Pirates Neighborhood Drop Off Composting Terms and Conditions

Duties of the Composting Member

1. Members shall put ONLY the appropriate compost materials into their collection bins as defined by the information provided by the Farmer Pirates and through the Betterbin App.
2. Members will be respectful of drop-off spots by giving space to those dropping off scraps, cleaning up any spills, relocking the bin after use, and refraining from damage of any kind.
3. Members will not share bin code with any family member or friend that does not live in the same household. Instead try to encourage those interested to sign up for the service themselves!
4. Members will promptly communicate any problems or suggestions directly to Farmer Pirates Compost via email at compost@farmerpirates.com

Duties of the Farmer Pirates

1. Farmer Pirates will collect food scraps on a weekly basis and compost these food scrap using safe and acceptable practices.
2. Farmer Pirates will monitor these drop off bins/locations weekly to make sure they are clean and accessible.
3. Farmer Pirates will communicate with members via email prior to removing or adding locks to the bins, as well as any changes to the lock codes.
4. Farmer Pirates shall offer the option to share some finished compost with the Member each Spring. Members must currently have active service for at least 3 months in order to receive the compost giveback. The amount of compost depends upon the amount of surplus compost available.

Recurring Payment Terms

- Members are eligible for the Free One Month Trial only once.
- Members will be charged for service on a recurring basis by Stripe through whichever payment method was entered upon signup.
- Payment Method can be updated anytime through the Customer Portal.
- These recurring charges will remain in effect until member Requests to Cancel through the Customer Portal or by emailing compost@farmerpirates.com AND member has received confirmation in writing that service has been canceled.

Cancellation Policy

- Members may cancel at any time but please note we do not offer partial refunds of any kind. Once the cancellation is submitted via the Customer Portal or in writing to compost@farmerpirates.com, recurring payment will be immediately canceled and

members will not be charged again. The member's subscription will remain active until the end of the current monthly term and member will have access to the tote until that time.

Old Terms and Conditions on Sign Up Forms

Rules encouraged as a member include being respectful of drop-off spots by giving space to those dropping off scraps, cleaning up if you happen to spill, relocking the bin after use, and refraining from damage of any kind.

If you see something of concern, please email us at compost@farmerpirates.com.

As we cannot be at the drop-off site all the time, we appreciate feedback and updates on if a bin is damaged, moved, missing, messy, or at capacity. We do our best to catch these ahead of time but sometimes it is unpredictable.

Additionally, please adhere to the accepted goods list provided. We are a team—if too many unaccepted products are being dropped off, it puts the location and service at risk. By sticking to the rules and working together, a long future of successful and beneficial compost creation is ahead!

Purchasing a membership through Farmer Pirates Compost entails an auto renewing monthly payment. Payment will be set up through Stripe as our secure payment processor. Upon signing up, you will be prompted to create a new customer account through Stripe. Payment information will be saved for future month renewals. You may change your payment information anytime through your customer account.

Going away for a bit? We can pause a subscription for a set amount of time - however, the updated codes will not be sent to you until you resume your subscription and payment.

I understand it may be tempting to share your bin code with a friend or family member outside of your household, but instead try to encourage those interested to sign up for the service themselves. We are a very small team and appreciate all support!

Cancellations: You may cancel at anytime but please note we do not offer refunds of any sort. Once your cancellation is submitted in writing via the Customer Portal or email to compost@farmerpirates.com, your subscription will remain active and you will have access to the tote until the end of your current monthly term, upon which your recurring payment will be cancelled and you will not be charged again.